



# CARBTest Post-Inspection FAQ

**Q: Now that my CARBTest Referee inspection is finished, am I required to do anything else?**

**A:** Once your Referee inspection is finished, you will be required to complete one of the following actions based on your result.

1. **Pass:** All inspection data will be uploaded to CARBTest.org. No immediate action is required, unless requested by the California Air Resources Board (CARB) Enforcement Division.
2. **Fail:** If your inspection does not meet the criteria to pass, the Vehicle Inspection Report will detail the reasons for failure (Tampered/Missing/Modified/Etc.). Once the necessary corrective actions have been performed, you must schedule and complete a secondary Referee Inspection.
3. **Incomplete (State-Directed Only):** If your “State-Directed” inspection is identified as “Incomplete”. You will be required to take the corrective actions listed in the Vehicle Inspection Report (Tampered/Missing/Modified/Etc). Once the necessary corrective actions have been performed, you must schedule and complete a secondary Referee Inspection as directed by CARB Enforcement.
4. **Complete (State-Directed Only):** If your “State-Directed” inspection is identified as “Complete”, your CARBTest Referee inspection results will be reviewed by CARB Enforcement. You may still be required to complete additional actions as required by CARB Enforcement. Please contact the appropriate CARB department below and provide your name, VIN, and citation number from your letter for further information.

Type of Letter Received	Notice to Submit to Testing	Tampering Violation Complaint
Department	Enforcement	Citations
Citation Number Example	HD-xxxxxx	Txxxxxxxxxxxxxx
Phone	916-229-0492	916-322-8275
Email	HDVehicleEnforcement@arb.ca.gov	citations@arb.ca.gov

**Q: Does the CARBTest Referee Program Offer extensions to comply with CARB Enforcement Actions?**

**A:** The CARBTest Referee Program is an independent inspection entity that reports findings to CARB Enforcement. We are unable to grant or offer extensions to comply with any required enforcement actions or deadlines. If you need assistance regarding the due date of your enforcement action and requirements, please contact [HDVehicleEnforcement@arb.ca.gov](mailto:HDVehicleEnforcement@arb.ca.gov). CARB Enforcement will process all inspection data and notice to submit to testing (NST) cases separately. For tampering violations, contact [citations@arb.ca.gov](mailto:citations@arb.ca.gov) .

**Q: If my CARBTest Referee inspection is marked “Fail/Incomplete” do I need make another appointment?**

**A:** Yes. If your inspection result is determined to be “Fail/Incomplete” you will be required to create another appointment using our CARBTest.org website. Follow the steps necessary to create an action and upload any supporting material/documentation identifying the corrective actions you took to repair/resolve the reason for your “Fail/Incomplete” inspection. Once your appointment has been approved, arrive on your scheduled date to complete your inspection. Please ensure you do not arrive too early or too late, just right at the scheduled time to accommodate for other vehicles that may need to test. Also, please confirm that your vehicle is in operating condition and that the malfunction indicator lamp (MIL) or check engine light is not active on your dashboard, these active dashboard warning lights will contribute to an automatic fail or incomplete inspection.

**Q: Does completing my CARBTest Inspection remove the penalties/fees associated with my Citation/Violation?**

**A:** Unfortunately, completing your required CARBTest Inspection does not eliminate or remove any penalties associated with your Citation/Violation. If you need assistance regarding the penalties associated with your enforcement action and requirements, please contact [HDVehicleEnforcement@arb.ca.gov](mailto:HDVehicleEnforcement@arb.ca.gov). CARB Enforcement will process all inspection data and notice to submit to testing (NST) cases separately. For tampering violations, contact [citations@arb.ca.gov](mailto:citations@arb.ca.gov).